

Strengthening Resilience in Houston: Sysco's Role and Partnership



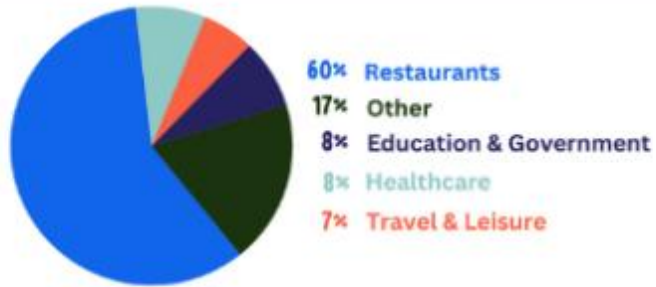
Agenda

- Sysco Overview
- Houston Presence
- Business Continuity
- Disaster Support
- Recommendations
- Questions

Sysco At-A-Glance

The Foodservice Distribution Industry Leader

FY25 SALES BY CUSTOMER TYPE



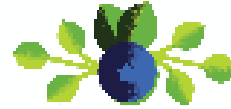
 **337**
DISTRIBUTION
FACILITIES

 **75K+**
COLLEAGUES
ACROSS THE GLOBE

 **18K**
APPROX. VEHICLES
ON THE ROAD

 **730K**
APPROX. CUSTOMER
LOCATIONS

SYSCO'S PURPOSE



CONNECTING THE WORLD TO SHARE FOOD
AND CARE FOR ONE ANOTHER

WE HAVE DISTRIBUTION CENTERS IN:
US, CANADA, COSTA RICA, BAHAMAS,
PANAMA, UK, FRANCE, SWEDEN,
IRELAND, AND BELGIUM.



Our Ingredients for Success



Our Mission
Delivering success for our customers through industry-leading people, products and solutions.



Our Identity
Together we define the future of foodservice and supply chain.



Our Values
Rooted in Integrity

- Committed to Inclusion
- Driving Together
- Define Excellence
- Grow Responsibly

Sysco Global Support Center (GSC)

- Sysco was founded in 1970 in Houston, Texas by John Baugh
- Located in West Houston
- Current headquarters was built in 2008
- Houston's first LEED Gold Building for New Construction
- 1,200 employees at the GSC
- Provides support services to all 13 Sysco operating countries



Sysco Houston

Site Information

- Built: March 2010
- Site size: 54 acres
- Square feet: 746,724
 - Dry: 225,608
 - Cooler: 89,246
 - Freezer: 176,578
- Docks: 126,337 (2 docks)
- Offices, meeting space, other areas: 128,755

Our Colleagues

- Day Warehouse: 51
- Night Warehouse: 133
- Transportation: 233
- Fleet Maintenance: 17
- Facility Maintenance: 6
- Operations Management/Support: 35
- Sales: 134
- Other Support: 38



Sysco Houston

Transportation Operations

Geographic Footprint: North to Dallas, West to San Antonio, South to Lake Jackson, and East to Alabama (1 Bucee's store!)

Shuttle Yards: 3 (Beaumont, Bryan/College Station, Alvin)

Miles Driven: 76,000 per week

Fuel Consumed: 14,500 gallons per week

Community Involvement

Houston Food Bank

Houston Livestock Show and Rodeo

Houston World Cup Host Committee



Additional Houston Locations

Buckhead Houston

Built: 2016

Departments

- Beef, Dry Aged, Poultry, Seafood, Ready to Eat (RTE)

Geographic Footprint: **Dallas, San Antonio, Austin, S.East Texas, Galveston and Houston**

Shuttle Yards: **BH SA, Lancaster/Dallas and Austin**

Miles Driven: **26,000 per week**

Sysco To Go Stores #1 and #2

Store #1 opened April 30, 2025

Address: 10515 Katy Fwy, Houston, TX

Store #2 opened July 16, 2025

Address: 1212 Old Spanish Trail, Houston, TX

Locations were chosen in restaurant dense neighborhoods (Memorial and NRG/Old Spanish Trail)

Stores meant to attract new customers that prefer convenient retail locations, need smaller pack sizes, and request same day service

Business Continuity

Framework & Approach

Sysco is an essential infrastructure organization in the Global Food and Agriculture sector. We take a proactive strategic approach to business continuity planning (BCP).

We tailor our approach based on legislative and globally recognized standards with key government and NGO agencies in mind, to meet our unique requirements and our customers' needs, especially hospitals, long-term care facilities, schools, and first responder agencies.

We optimize our network continuously to have the people and procedures in place to respond and recover quickly!



Framework & Design
We take an "all-hazards" approach to proactive planning with the goal of providing uninterrupted service to our customers through the integration of multiple contingency plans covering people, places, processes, assets, and technology.

Information Technology & Cybersecurity
We invest in strengthening the resilience of our IT infrastructure and computing environment enhancing our multi-layered approach to protect against cyber incidents.

Crisis Management & Communications
Our protocols are designed to enable prompt and regular communications between our executives and our management teams and to our customers.

Labor Relations
We have robust labor contingency plans that allow us to continue serving customers in the event of any labor disruption.

OUR PURPOSE
CONNECTING THE WORLD TO SHARE FOOD AND CARE FOR ONE ANOTHER

Business Continuity – Resiliency Strategies

Internal Support

Colleague Support

Customer Support

External Support

- Greater Houston Partnership Resiliency Advisory Group
- Coordination with
 - City of Houston Officials
 - Texas Division of Emergency Management (TDEM)
 - Houston Emergency Center / Office of Emergency Management (OEM)

South Texas Region – Disaster Support



- Customer Support
- Hurricane Beryl Food Donations
 - West Gray Multi-Service Center
 - Southwest Multi-Service Center
- July 4 Floods in Hunt

Resiliency Recommendations

- List essential foodservice customers, including hospitals and nursing homes, on the critical infrastructure list for power restoration during disasters
- Continue to provide flexibility for large fleets to move essential goods into disaster areas
- Provide essential companies with a direct contact at the Houston Emergency Management Center
- Provide voluntary guidance and trainings for Houston employers to keep their employees safe during natural disasters



*Thank
You*